

Field Service Engineer

Location: Melbourne, Australia

About Fluence

Fluence, a Siemens and AES company, is the leading global energy storage technology solutions and services company that combines the agility of a fast-growing technology company with the expertise, vision, and financial backing of two industry powerhouses. Building on the pioneering work of AES Energy Storage and Siemens energy storage, Fluence's goal is to create a more sustainable future by transforming the way we power our world. The company offers proven energy storage technology solutions designed to address the diverse needs and challenges of customers in a rapidly transforming energy landscape, providing design, delivery and integration in over 160 countries. Fluence works closely with customers throughout their journey and provides advisory, financing, and project lifecycle services.

We are seeking people for our team who thrive in a fast paced, startup environment, are ready to grow with the company, and willing to demonstrate deep ownership of their work as we continue to build the most resilient, clean, and cost-effective power system.

Fluence is looking to for a Field Service Engineer to join the team based in our Melbourne Australia office.

Job Description

- Demonstrate and ensure Safe Operations and Maintenance activities within ES sites per Safety Management Plan.
- Work closely with customers to ensure timely, professional and effective response to customer service needs.
- Support customer training during commissioning and as needed.
- Provide onsite diagnostic, troubleshooting and hands-on technical support.
- Assist Support Services Manager in active management of 3rd party service contractors.
- Lead Quality Control activities of completed work per Quality Plan.
- Facilitate and participate in formal maintenance management of ES sites through CMMS tool.

- Ensure and support active use of company policies & procedures including: Management of Change, Root Cause Analysis, Inventory Management, Procurement, Peer Review and Benchmarking.
- Successfully work with internal peers including: 24/7 Operations, Performance Analyst, Deployment and Product Development teams.
- Other duties as assigned.

Qualifications

- Bachelors' degree Electrical Engineering or equivalent preferred, combination of experience and 2-year technical certificate accepted.
- 5 years industry experience required (Utility, Wind, Solar, or Thermal energy equipment supplier).
- Strong communicator (written and verbal)
- Must possess strong customer service mindset and a desire to take on tough and challenging projects
- Ability to travel up to 75% of time, occasionally on short notice.
- Demonstrated proficiency using MS Office Tools (Word, Excel, PowerPoint, Visio)
- Previous experience with SAP or CMMS preferred.

Qualified candidates are requested to submit a resume and cover letter at careers@fluenceenergy.com

Fluence **IS AN EQUAL OPPORTUNITY EMPLOYER** and fully subscribes to the principles of Equal Employment Opportunity, to ensure that all applicants and employees are considered for hire, promotion, and job status without regard to race, color, religion, sex, national origin, age, disability, sexual orientation, marital or familial status.