

## Operation Service Engineer

Location: Arlington VA

### About Fluence

Fluence, a Siemens and AES company, is the leading global energy storage technology solutions and services company that combines the agility of a fast-growing technology company with the expertise, vision, and financial backing of two industry powerhouses. Building on the pioneering work of AES Energy Storage and Siemens energy storage, Fluence's goal is to create a more sustainable future by transforming the way we power our world. The company offers proven energy storage technology solutions designed to address the diverse needs and challenges of customers in a rapidly transforming energy landscape, providing design, delivery and integration in over 160 countries. Fluence works closely with customers throughout their journey and provides advisory, financing, and project lifecycle services.

We are seeking people for our team who thrive in a fast paced, startup environment, are ready to grow with the company, and willing to demonstrate deep ownership of their work as we continue to build the most resilient, clean, and cost-effective power system.

Fluence is looking to for an Operations Service Engineer to join our Customer Solutions team based in our Arlington, VA headquarters.

### Job Description

- Troubleshoot advanced operational issues on deployed battery sites using remote system access and logged data.
- Works with subject matter experts to develop and maintaining Standard Operating Procedures (SOPs), Operations & Maintenance product manuals, various product training programs etc.
- Act as lead for Documentation Management and Control for Fluence services team.
- Own Management of Change process for Operational Services activities.
- Work with Performance Analyst to develop advanced battery performance models.
- Responsible for executing annual system performance tests around globe remotely. Develops consequent performance reports aligned to supply agreement terms.

## Qualifications

- Bachelors' degree Electrical Engineering or equivalent
- 3-5 years professional work experience
- Required knowledge of tools for data analyses and engineering principles for analyzing product / system performance
- Ability to understand single-line electrical drawings and logic diagrams
- Experience with one or more programming languages (Ruby or Python)
- Experience with Linux
- Proficient with MS Office, including Excel, Visio and PowerPoint

Qualified candidates are requested to submit a resume and cover letter at [careers@fluenceenergy.com](mailto:careers@fluenceenergy.com)

Fluence **IS AN EQUAL OPPORTUNITY EMPLOYER** and fully subscribes to the principles of Equal Employment Opportunity, to ensure that all applicants and employees are considered for hire, promotion, and job status without regard to race, color, religion, sex, national origin, age, disability, sexual orientation, marital or familial status.