

ERP/NetSuite Solution Lead

Location: Arlington, VA, or continental US

ABOUT FLUENCE

Fluence, a Siemens and AES company, is the global market leader in energy storage technology solutions and services, combining the agility of a technology company with the expertise, vision and financial backing of two well-established and respected industry giants. Building on the pioneering work of AES Energy Storage and Siemens energy storage, our goal is to create a more sustainable future by transforming the way we power our world. Providing design, delivery and integration, Fluence offers proven energy storage technology solutions that address the diverse needs and challenges of customers in a rapidly transforming energy landscape.

Fluence currently has more than 2.4 gigawatts of projects in operation or awarded across 24 countries and territories worldwide. We topped the Navigant Research utility-scale energy storage leaderboard in 2018 and were named one of Fast Company's Most Innovative Companies in 2019. In 2020, our sixth-generation Tech Stack won Commercial Technology of the Year at the 22nd annual S&P Global Platts Global Energy Awards.

Leading

Do others come to you for your subject matter expertise? Are you excited by the challenge of working in a start-up atmosphere with a purpose?

This position will be in the IT department of Fluence. The candidate will closely work with the Finance, Procurement, Tax and Project Accounting stakeholders. This person will be responsible for supporting and monitoring all developmental and operational aspects of NetSuite for the business, to maintain high system availability, training of new users, documenting new processes and creating training materials.

Responsible

You will participate in designing and implementing interfaces to facilitate the integrations of the enterprise ecosystems in use; that includes NetSuite, Salesforce, Concur, Jira, Confluence and a few more. You will lead the core support initiatives relevant to NetSuite Workflows, Reports, Safe Searches, Advanced PDF template changes, process monitoring, testing, and troubleshooting and managing configuration changes. You will work with internal customers and partners to define strategy, scope, and work plans for software

maintenance, enhancements, and customizations. You are expected to play a key role in the technical and strategic NetSuite relationships across the business assuring alignment of business strategy and NetSuite capabilities. You will also:

- Collaborate with business leaders and serve as technical lead for the planning, design, and execution of NetSuite projects to enable the achievement of business objectives.
- Support end user requests for saved searches, reports, KPI's, and dashboards.
- Provide internal, on-going system/technical support to users, including training/instruction and maintain proper system access for all roles. Delivering an excellent user experience.
- Lead business process design and discovery sessions
- Implement governance and support the change management and release processes of NetSuite, ensuring the enhancement requests are technically sound, are properly prioritized and implemented.
- Develop, test, and deploy customizations, custom records and new NetSuite functionality based on evolving business needs. Ensure all steps are properly documented
- Define, implement, and oversee a regression testing approach for all NetSuite upgrades.
- Identify, evaluate, and recommend other key technologies required to support and improve the business process centered on the NetSuite platform.
- Maintain up-to-date knowledge and standard operations procedures of NetSuite functionality, customizations, and integrations.
- Participate in periodic meetings with the IT team and users to discuss progress and challenges.
- Create short and disseminate software simulations (help video tutorials) to improve user experience and increase adoption.
- Optimize roles/permissions for most efficient use of NetSuite.
- Assist project managers with project administration in NetSuite, including streamlining data entry and getting the most from projects analytics.

Agile

Here at Fluence, we strive to continuously improve, be intellectually curious and be adaptive to our customers and employee's needs. Collaboration is key, both in our partnerships with our customers, and with each other. Fluence prioritizes the most critical efforts that allow for the greatest impact.

The following are required:

- Bachelor's degree in Computer Science, Information Systems, Systems Engineering, Accounting, or other forms of technical emphasis or equivalent academic experience combined with technical work experience
- 6+ years of hands on experience with NetSuite administration and development (knowledge of SuiteFlow, SuiteScript, SuiteTalk, etc.)
- NetSuite Administrator level knowledge of roles, permissions, page layouts, custom records, scripting, workflows, reports, saved searches, dashboards and forms to manage unique business process requirements within NetSuite
- Demonstrates full understanding of the NetSuite stack and experienced with all NetSuite modules (Advanced Projects, Fixed Asset Management, Revenue Recognition, Procurement, GL, AP, AR, FA, etc.)
- Current experience with ARM, Upaya, Avalara, Avatax is highly desired
- NetSuite Administrator Certification preferred
- Proven ability to be flexible and work hard, both independently and in a team environment, in a high pressure on-call environment with changing priorities
- Proficient with version control and change management processes, policies, and principles
- 4+ years of team leadership experience, including a desire to coach and mentor others
- Strong communication skills, with demonstrated ability to clearly and effectively communicate complex ideas in a way non technical business partners would understand.
- Strong relationship/partnership skills focus on excellent customer service through partnering.
- Experience with SalesForce is a plus
- Strong knowledge of Office 365, Teams, SharePoint, and other collaboration tools is a plus

Fun

Working on transforming a fundamental part of our society is exciting and fulfilling. It requires creativity, diversity of ideas and backgrounds, and building trust to effect change and move with speed. We respect our coworkers and customers. We listen to what others have to say, and we are inclusive.

GET IN TOUCH

Please send your resume and cover letter to careers@fluenceenergy.com.

Fluence IS AN EQUAL OPPORTUNITY EMPLOYER and fully subscribes to the principles of Equal Employment Opportunity to ensure that all applicants and employees are considered for hire, promotion, and job status without regard to race, color, religion, sex, national origin, age, disability, veteran status, sexual orientation, marital or familial status.