

Field Service Engineer (m/f/d)

Location: UK or Northern Ireland (remote)

ABOUT FLUENCE

Fluence, a Siemens and AES company, is the global market leader in energy storage technology solutions and services, combining the agility of a technology company with the expertise, vision, and financial backing of two well-established and respected industry giants. Building on the pioneering work of AES Energy Storage and Siemens energy storage, our goal is to create a more sustainable future by transforming the way we power our world. Providing design, delivery, and integration, Fluence offers proven energy storage technology solutions that address the diverse needs and challenges of customers in a rapidly transforming energy landscape.

Fluence currently has more than 2.4 gigawatts of projects in operation or awarded across 24 countries and territories worldwide. In 2021 we topped the Guidehouse utility-scale energy storage leaderboard and were also named one of Fast Company's Most Innovative Companies. In 2020, our sixth-generation Tech Stack won Commercial Technology of the Year at the 22nd annual S&P Global Platts Global Energy Awards.

Leading

Do others come to you for your subject matter expertise? Are you excited by the challenge of working in a start-up atmosphere with a purpose?

Fluence seeks a Field Services Engineer to join the EMEA region team. The purpose of the Field Service Engineer is to provide product support to internal and / or external customers for Fluence technical platforms both in and outside of Long-Term Service Agreements. A Field Service Engineer at Fluence Energy will demonstrate and ensure Safe Operations & Maintenance activity within European sites per Fluence Safety Management Plan, Policies, Procedures. Excel in safety!

Responsible

Fluence is defined by its unwavering commitment to safety, quality, and integrity. We take personal ownership in what we do, developing trust in our relationships with internal and

external stakeholders. We firmly believe in having honest, forthcoming, and fair communications.

- Work closely with customers to ensure timely, professional, and effective response to customer service needs.
- Support customer training during commissioning and as needed.
- Provide onsite diagnostic, troubleshooting and hands on technical support.
- Assist Area Services Director in active management of 3rd party service contractors with whom you will plan and execute planned and reactive maintenances for the sites under your control in the EMEA region.
- Continuously improve and audit safety, quality, and performance on site of 3rd party contractors.
- Lead Quality Control activities of completed work per Quality Plan.
- Manage and own safe maintenance works using managerial planning software (CMMS) and performance metrics for each site assigned per training and directions by Area Service Manager.
- Maintain physical inventories, tools & equipment and assigned assets professionally.
- Ensure and support active use of company policies & procedures including: Management of Change, Root Cause Analysis, Inventory Management, Procurement, Peer Review and Benchmarking.
- Close alignment with internal colleagues striving for continuous success including: 24/7 Operations Team, Performance Analyst, Deployment and Product Development Teams.

Agile

Here at Fluence, we strive to continuously improve, be intellectually curious and be adaptive to our customers and employee's needs. Collaboration is key, both in our partnerships with our customers, and with each other. Fluence prioritizes the most critical efforts that allow for the greatest impact.

- Bachelors' degree Electrical Engineering or equivalent preferred (scientific, technical, engineering or mathematical field). Alternatively, combination of experience and 2 years technical certificate.
- At least 5 years industry experience in the field required (Utility, Wind, Solar, or Thermal energy equipment supplier).
- Solid project management skills & several years of experience in running international projects, structured and organized problem-solving attitude.

- SCADA experience is beneficial.
- Must possess a strong customer service mindset and a desire to take on tough and challenging projects.
- Must be a strong communicator (written and verbal) and fluent in English and preferable German.
- Demonstrated proficiency using MS Office Tools (Word, Excel, PowerPoint, Visio).
- Previous experience with SAP and CMMS preferred.
- Passion for your work, and communication skills such that your passion motivates colleagues, clients, suppliers, and contractors.
- Independence, flexibility and self-motivation with high social competence and the willingness to take chances and risks.
- Valid driver's license and willingness to travel up to 50% of time (occasionally on short notice).
- Residency Northern Ireland or Republic of Ireland with willingness to travel Europe wide.
- Ability to lift 50 lbs / 22kg
- The role will be primarily based in the Republic of Ireland or Northern Ireland but includes travel across Europe.

Fun

Working on transforming a fundamental part of our society is exciting and fulfilling. It requires creativity, diversity of ideas and backgrounds, and building trust to effect change and move with speed. We respect our coworkers and customers. We listen to what others have to say, and we are inclusive.

We are seeking individuals for our team who thrive in a fast paced, startup environment, are ready to grow with the company, and willing to demonstrate deep ownership of their work as we continue to build the most resilient, clean, and cost-effective power system.

GET IN TOUCH

Please send your resume and cover letter to careersgermany@fluenceenergy.com.

Fluence IS AN EQUAL OPPORTUNITY EMPLOYER and fully subscribes to the principles of Equal Employment Opportunity to ensure that all applicants and employees are considered for hire, promotion, and job status without regard to race, color, religion, sex, national origin, age, disability, veteran status, sexual orientation, marital or familial status.